



Critical Incident Response Services

Employee Assistance Program (EAP)

Caring for the emotional needs of employees following a disruptive event may lessen the potential negative impact to productivity and is a powerful demonstration of organizational care and responsibility. We are here to support workforce resilience, facilitating individual and team return-to-work/return-to-functioning.

Management Consultation

The EAP consultant will talk with the main point of contact at the location to establish a schedule for the services and discuss best ways to serve their specific worksite needs.

Educational Group Briefings

Often delivered to larger groups and/or to those indirectly impacted by the event, the consultant collaborates with the organization's leadership to acknowledge the incident, and share practical stress management information with employees, which helps promote regaining hope and confidence in the future.

Interactive Group Briefings

Consultants meet with small group(s) of the more directly impacted in order to facilitate sharing reactions to the event and provide resilience/recovery strategies. Interactive group briefings assist the employees to understand that their reactions to the event are not unexpected and that there are things they can do to reduce the intensity and help with their recovery.

One-on-One Support

The consultant is available to meet with employees privately to provide support in a safe, structured, and caring environment. This helps the employee develop strategies for return to work and stay at work.

Fees

Critical Incident Response Services (CIRs) are available at \$280 per hour, per counselor, with a 2-hour minimum per counselor; no additional fee for travel time or travel expenses. If services are cancelled within 48 hours, the full rate will be charged.

Access Critical Incident Support Services

We are here to help.
Phone: **1-800-386-7055**

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